Ryze Hydrogen supplies the U.K.'s hydrogen and hydrogen infrastructure, creating green jobs and supporting vital progress towards Net Zero.

Ryze supplies organisations wanting to decarbonise their operations through use of clean hydrogen. For heavy duty vehicle and long-range fleet operators, through to industry, and domestic energy users, Ryze provides a simple and affordable conversion to hydrogen to lower emissions.

The Directors and employees of Ryze Hydrogen Ltd, are committed to consistently provide products and solutions that meet or exceed the requirements and expectations of our customers. We will actively pursue quality improvements through programs that enable us to do our jobs right the first time and every time.

We aim to achieve the above by implementing a quality management system (QMS) that complies with the international standard ISO 9001:2015. We also commit to monitor the effectiveness of our quality system and to act with integrity to continually improve our operations and to meet the requirements of our customers, as well as our legal and regulatory and any other applicable requirements. We will also monitor and continue to develop our quality system to ensure it remains effective. Only by providing an outstanding service and product quality will we achieve our aims of long-term success and sustained improvement. We are aware of the impact of climate change and the importance of making our operations as sustainable as possible so we can do our bit to mitigate this issue.

## The scope of our QMS is "The supply of hydrogen and provision of complete customer focused hydrogen solutions."

All personnel within the company are responsible for the quality of their work. Ryze Hydrogen provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour to consistently meet and exceed our customers' expectations, we have to recognise that we don't always achieve our own standards. When Ryze receives a customer complaint, we are committed to investigating the complaint and will do our best to rectify the situation and to learn from it.

The policy, organisation, and procedures necessary to achieve the requirements are described in our QMS. Quality objectives of the company are agreed annually at



Management Review Meetings and reviewed for effectiveness. At these meetings, we ensure that this policy and the quality objectives remain compatible with the strategic direction and the purpose and context of our organisation.

Ryze Hydrogen's Ltd.'s Quality Manager is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status, and effectiveness.

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Signed:

Name: Gabor Beyer

Position: CEO

Date: 11.03.2024